

# Link-Live™

## Collaboration, reporting, and analysis platform



Unified results, reporting, analysis, Wi-Fi and Bluetooth site survey, network mapping and data management enables collaboration across your entire team.

### Key Features

- NEW! Available as a free cloud service or Link-Live Private edition for licensed on-premise or private cloud deployment (Link-Live Private is compatible with EtherScope nXG, LinkRunner 10G, and AirCheck G2)
- Enables seamless collaboration between site personnel and remote experts or with external clients using shareable links
- Generate Wi-Fi heatmaps using the AirMapper™ Site Survey app on EtherScope® nXG or AirCheck™ G2
- Automatically identify common Wi-Fi network problems using InSites™ intelligence
- Generate Bluetooth and BLE heatmaps using the AirMapper Site Survey app on the EtherScope nXG
- Reduces results management overhead for multiple testers and users
- Instantly map your wired and Wi-Fi networks using discovery data from EtherScope nXG or LinkRunner® 10G (with AllyCare support); speeds troubleshooting, simplifies discovery of unauthorized devices, and keeps documentation up to date; exports to Visio
- Simplifies report generation for network deployment documentation
- For asset management, associate serial numbers of installed devices, and/or cable/wall jack labels to specific tests



*On premise version now available!*

### Overview

Serving as a centralized site survey, test results, analysis and tester management system, Link-Live transforms team workflows with the ability to quickly and easily log, document, and report test activity from NetAlly handheld network testers and analyzers. Once the instrument is connected to the Link-Live service, your test results, site surveys, and network discovery data are automatically uploaded to the dashboard for project management, analysis, mapping, collaboration and reporting. You have the option of uploading additional files, screenshots, images, profiles, packet captures, location information, and comments anytime. Also, certain NetAlly instruments with AllyCare Support can receive firmware updates “over the network” from Link-Live as they become available.

### Key Features

#### Organize and Filter Results

- Manage several divisions or teams by creating organizations to organize testing result feeds; no “per seat” licensing costs means you can collaborate with as many team members or clients as needed
- Add labels and folders for grouping related tests and future ease of access
- Prioritize tasks easily by filtering results by level of severity and date
- Filter through results by unit to track tester usage

#### AutoTest Results Upload and Annotation

AutoTest results can be set to automatically upload to Link-Live ensuring documentation of troubleshooting results. Additional comments and images of the on-site environment can be added to the test result to facilitate better documentation and shorten root cause analysis during troubleshooting escalation.

#### Deployment Options

NEW! Link-Live is available as a free cloud service, but for organizations desiring a private installation, the new Link-Live Private edition is a containerized, licensed version for on-premise or private cloud deployment

#### Network Mapping and Site Surveying

Instantly map your wired and Wi-Fi networks using discovery data from EtherScope nXG or LinkRunner 10G (with AllyCare support); exports to Visio. Generate Wi-Fi and Bluetooth/ BLE site surveys using the AirMapper Site Survey App on EtherScope nXG or AirCheck G2. Project management feature automatically pushes pre-configured floor plans to tester units. Free collaboration enables sharing with teams or clients with no additional licensing cost.

## Key Features *(continued)*

### Data Management

Generate pre-made or custom reports into PDFs, PCAP, and CSV, visually share network performance trends or issues with your team. Link-Live also includes the capability to upload and store files, such as: documents, photos, screenshots, packet captures, and more.

### Device Management

Link-Live acts as a repository for the latest firmware for NetAlly Testers that are under AllyCare to download/update.

- Configure and push profiles to testing devices to ensure all test settings are uniform during network testing
- Claim units into different organizations to track device usage and manage role permissions
- Remotely update software for all your units using Link-Live

### Data Security

- All authentication calls occur via 256-bit AES extended validation SSL encryption
- High-entropy password security using SHA-512 and HMAC hashing algorithms
- Third-party services are used to conduct periodic vulnerability scans of Link-Live Cloud Service

### AllyCare Enabled Features

- Essential functions are free to all users for results storage, management, and reporting
- Additional features are only available to customers with AllyCare Premium support on their instrument, such as additional heatmap visualizations in AirMapper and web remote control. For information about AllyCare, go to [support.netally.com/allycare/](https://support.netally.com/allycare/)

## System Requirements

### General

**Browser** Latest version of Chrome, Firefox, Safari, and Edge. For best experience, use Chrome.

## Ordering Requirements *(Link-Live Private only)*

Model	Description
LL-PRVT-G	Link-Live Private Edition, software download includes AllyCare Premium Support (Note: Both items are required for complete installation and use.)
LL-PRVT-SUB	Link-Live Private Edition, yearly subscription includes AllyCare Premium Support (Note: Both items are required for complete installation and use.)

## Server Requirements *(Link-Live Private only)*

Hardware	Minimum Requirements	Recommended
Disk Space	150GB	300GB
Memory	12GB	24GB
Processor	4 Cores @ 1.4GHz	8 Cores @ 2.0GHz or faster
Software	Technology	Minimum Version
Linux	Ubuntu	20.04
Docker	Client/Server	20.10.2
Docker	Compose	1.25.0

## Models Supported by Link-Live

Model	Description	Link-Live Cloud	Link-Live Private
LSPRNTR-300	LinkSprinter® Pocket Network Tester	●	—
LRAT-1000	LinkRunner® AT 1000 Network AutoTester	●	—
LRAT-2000	LinkRunner® AT 2000 Network AutoTester	●	—
LR-G2	LinkRunner® G2 Smart Network Tester	●	—
LR10G-100	LinkRunner® 10G Advanced Ethernet Tester	●	●
AIRCHECK-G2	AirCheck™ G2 Wi-Fi Tester	●	●
EXG-300 / EXG-200	EtherScope® nXG Portable Network Expert	●	●